

# ChainBuilder

supply chain solutions

*With just internet access and a web browser, ChainBuilder gives users real time access to the latest supply chain management and tendering tool designed to recruit, manage, develop and communicate with the supply chain, all at the touch of a button.*

## ChainBuilder can help you cut cost, win new work and support local businesses and communities.

**Is your supplier management system fit for purpose?** ChainBuilder helps you to systematically qualify and categorise suppliers, manage preferred supplier lists and refresh supply chain membership to keep prices competitive.

**How do you minimise response times when requesting expressions of interest, pricing and tenders?** ChainBuilder lets you send enquiries and tenders and project documentation straight to the inboxes of the suppliers you select to price work and generates alerts/ reminders to reduce response times.

**How do you ensure your supply chain is fit and ready to work for you?** Unlike other e-procurement tools ChainBuilder allows you to identify the training and support your suppliers need to meet changing market requirements and make referrals to business support and training providers, accreditation bodies, colleges, apprenticeship support organisations, employment agencies and almost every kind of support that aspirant suppliers need to continuously improve.

**How do prospective suppliers register their interest and provide you with the information you need to consider them?** Aspirant suppliers create their own "shop window" so you can see - PQQ, project history with photos, accreditations and company documents and policies – whatever they upload to the system.

ChainBuilder is fully customisable to complement your branding and is easy to use. Full training is provided and both telephone/online technical support and web-hosting are included in the cost.



**How do you keep records of completed tenders?** ChainBuilder retains project records for you and provides a search function so you can easily find what you are looking for and report on activity.

**Do you engage with local communities where you are working?** ChainBuilder can offer public access allowing those seeking work or apprenticeships with you or your supply chain to upload their CVs. Both you and your supply chain can post job and person specs, manage enquiries and arrange interviews. This information can be used to support public sector tenders and evidence CSR and the engagement of local businesses.

**Do you need to take cost out of your supply chain management process?**

▶ **How much are you spending annually on printing drawings, producing CDs/DVDs and postage?** ChainBuilder uploads all project information to the system and automatically notifies your supply chain that documents, drawings and updates/ variations are waiting for them in their account to view and download, eliminating the need for CDs or DVDs and postage.

▶ **Do you spend a lot of time answering the same questions about a project?** ChainBuilder helps you create FAQs (frequently asked questions and answers) which can be seen by suppliers, so you won't get so many calls. You can add new FAQs and notify your suppliers at any time allowing your staff to focus on other things.

▶ **How do you communicate with your supply chain?** ChainBuilder has an events module that allows you to alert suppliers and aspirant suppliers to forthcoming events, send reminders and lets them register online. You can also create and issue newsletters, e-briefings and mailings to keep your supply chain up-to-date.

ChainBuilder is a powerful new paperless supply chain engagement, development, management and tendering tool which can be used by contractors, surveyors and estimators.

Used on a project-specific basis ChainBuilder supports the engagement of local subcontractors.

### Features include:

- The use of GIS technology to search and manage the supplier system.
- Expression of Interest, Price Request, Tender and Small Works modules.
- A centralised and accurate contact, project and enquiry database.
- A clear and well defined electronic email management and archive policy.
- An "out of the box" solution to support and enhance your supply chain processes.
- A platform for flexible working to allow access from home, site or client offices.
- Future revisions and improvements to the core code will be provided free of charge. Optional new modules will be available for purchase.

### Is tendering for public sector work something you do . . . or something you aspire to do?

Engagement with local suppliers and local communities is an increasingly important element of public sector procurement. ChainBuilder shows clients how you actively seek to engage, support and can evidence your contribution to the local economy.

**How do you identify suppliers when you tender for work in a new area?** ChainBuilder helps you build a network of local aspirant suppliers by allowing them to self-register and create their own "shop window" so you can see what they offer and engage those you wish as early as the tendering stage.

## Tendering, Pricing and Work Opportunities modules:

Advertise work and request pricing and tender responses from all your supply chain or from specific subsectors or "favourite" firms - or any combination! Notify successful subcontractors, manage responses and communications throughout, including document exchange, auto-feedback and award work online.

The software will facilitate multi upload of drawings and documents and allow you to create FAQs to answer common questions.

## Full training and support:

Following initial on-site training for up to 5 users your organisation will receive online and telephone support to ensure the smooth running of your new system.

## Visual mapping facility:

Find subcontractors within a given radius of a specific job or distance from a project. View their PQQs, accreditations, project history, documents and contact details all in one place. Create and manage preferred lists of suppliers and report on the physical location of your suppliers to demonstrate proximity to your project or the number of firms within a given area.

## Multiple project-specific supply chains:

The supporting software will enable you to establish multiple project-specific supply chains.

## Engage and develop your supply chain:

Engage and recruit firms who want to work in your supply chain and monitor their progress as they work towards meeting your criteria. This is of particular benefit where you want to demonstrate to your customers that you are engaging local firms. Tailor your online PQQ and generate bespoke questionnaires to support your pre-qualification process and determine the degree to which aspirant suppliers can interact with the system.

## Customised pages and menu buttons:

Allow ChainBuilder to harness the power of your brand with fully customised pages and menu buttons.

## Record maintenance:

Maintain records online to provide excellent management information. Demonstrate efficiency and engagement with your suppliers / clients and retain completed projects for future reference.

## Business support and accreditations:

Set up referrals to business support organisations and accreditation bodies such as Constructionline, CHAS, CSkills etc in order to support continuous improvement through the supply chain.

## A powerful segmentation tool:

Categorise elements of your supply chain and choose who you want to communicate with - all, selected groups or individual firms - for maximum efficiency.

## Communication:

Issue automatic notifications and alerts to defined recipients.

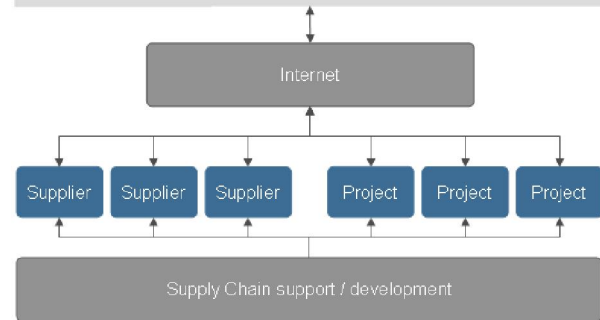
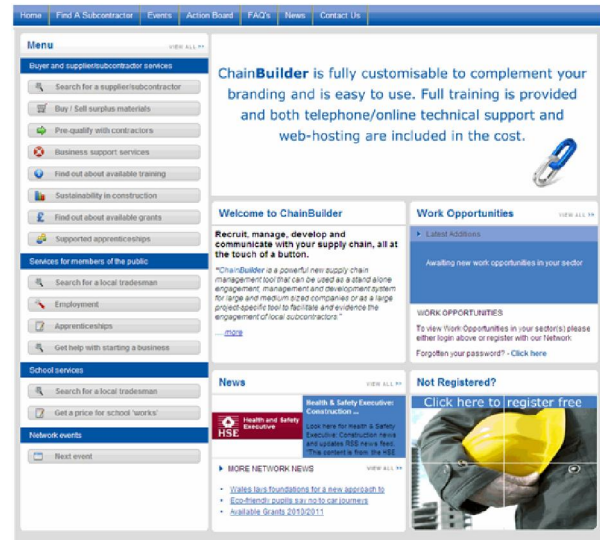
Promote events and manage online bookings for your organisation and your clients.

Create and distribute newsletters and newswatches.

## Data sharing:

All data is stored in a non-proprietary format and integration with other systems is available. Please contact us to discuss your requirements.

**ChainBuilder's powerful reporting maps your suppliers and monitors their activity - it allows you to identify where they need to improve and signpost them to the help they need!**



## Apprentice multi-skilling module:

Help your apprentices to evidence all elements of their training by temporarily sharing them with firms in your supply chain that have the necessary type of work. ChainBuilder features a powerful module to facilitate this process which can also be used by your supply chain to help their apprentices complete their frameworks in the same way. Smaller firms in your supply chain that don't have the resources to take on an apprentice can share the cost with other firms by sharing the responsibility.

## Reporting:

Produce comprehensive and tailored reports on data and activity to measure and manage performance.

## Cost options:

Various pricing models are available dependent on your functional requirements, in-house capacity and resources.

Contact us to discuss the range of options.